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residency experience



Specialty pharmacy care that improves lives

Ardon Health, an award-winning specialty pharmacy founded in Portland, Oregon, inspires people and improves lives by delivering sophisticated healthcare services nationwide. While primarily serving the Pacific Northwest, we provide free overnight medication delivery to patients in all 50 states plus the District of Columbia.

Ardon is accredited for specialty pharmacy by both URAC and ACHC, and is one of the first pharmacies to achieve ACHC Distinction in Oncology.

In 2017, the National Association of Specialty Pharmacy (NASP) named Ardon Specialty Pharmacy of the Year.

The PGY-1 Community Pharmacy Residency conducted by Ardon Health, Portland, OR is accredited by ASHP.





The Ardon difference

We put patients first, offering a wide range of specialty medications and enhanced clinical services with a human touch. We continually strive to improve patient experiences and outcomes through our active partnerships and programs with providers, payers, manufacturers, and patient advocacy organizations.

At Ardon, we take pride in providing every patient with personalized care. Our compassionate team members are always available to assist patients with adherence support, side effect monitoring, disease state education, treatment counseling and preauthorization requirements. They also connect them with financial resources to minimize out-of-pocket expenses.

Our clinical pharmacists have expertise in the practice of specialty pharmacy and the treatment of numerous diseases and health conditions, including cancer, ankylosing spondylitis, Crohn's disease, growth hormone deficiency, endometriosis, hepatitis, hemophilia, HIV/AIDS, hyperlipidemia, migraine, multiple sclerosis, psoriasis, psoriatic arthritis, psychiatric conditions, respiratory disease, rheumatoid arthritis, substance abuse, transplant anti-rejection, and many others.

An inspiring environment

Ardon's unique and modern work environment blends teamwork, open communication and the pursuit of excellence. The Ardon culture is brimming with energy, innovation, talent and a commitment to quality that motivates us to fulfill our service promise with every patient.

Our residency program

Our residency program reflects Ardon's commitment to elevating the practice of specialty pharmacy. The program offers professional immersion that can be tailored to meet your individual goals.

As a resident pharmacist for Team Ardon, you will build trusting relationships with patients and serve as a resource to provide the best patient care possible. Our team members grow and develop skills together while offering a high-quality, well-rounded patient experience.

Orientation

- Introduction to Ardon Health

Specialty Pharmacy

- Counsel patients on specialty medications
- Complete clinical assessments for patients with disease states such as oncology, multiple sclerosis, rheumatoid arthritis, etc.
- Verify specialty medication orders
- Complete presentations to pharmacists and technicians
- Research drug information questions
- Participate in professional organizations

Administration

- Assist with quality improvement projects
- Participate in Clinical Oversight Body Committee and Quality Assurance Committee

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Ambulatory Care at Central City Concern

- Create and implement care plans for patients with chronic health conditions
- Assist with transitions of care and medication reconciliation
- Collaborate with other members of the health care team
- Provide educational information to medical staff and patients

Managed Care at Moda Health

- Learn about formulary management
- Assist in development of drug reviews and prior authorization policies
- Attend weekly clinical meetings regarding formulary changes and clinical initiatives

- Participate in Pharmacy and Therapeutics Committee

Residency Project

- Plan, implement, and evaluate project(s)
- Complete a research project manuscript
- Present research findings at the Northwestern States Residency Conference

Other experiences:

- Oregon Pharmacy Teaching Certificate
- Co-precepting pharmacy students
- Attendance at industry meetings and conferences
- Participation in multidisciplinary committee
- Participation in community service



Partnered sites

Central City Concern

Located in the heart of the Old Town Chinatown neighborhood in Portland, Oregon, Old Town Clinic (OTC), a Federally Qualified Health Clinic, can meet most patients' health care needs in a single location. Central City Concern (CCC) providers offer physical health care, mental health and addiction treatment, and many other services. Since 1983, CCC and the team at OTC have been providing judgement-free treatment and support on a sliding-fee scale to those experiencing or at risk of homelessness.



Moda Health

Moda Health is a multi-faceted organization with a full line of affordable health plans based primarily in the Pacific Northwest. Established in 1955, Moda has been helping members by providing innovative, evidence-based health plans, diverse provider networks, member programs and caring customer service.





What does a residency experience with Ardon offer you?

1 \$51,000 annual stipend

2 Comprehensive benefits package that includes:

- Paid company holidays
- 10 days of paid time off
- Medical and dental insurance
- Professional leave to attend conferences and meetings
- Reimbursement of expenses at conferences and meetings

3 The opportunity to be a part of Team Ardon. Our culture is important to us; we are **compassionate, innovative, professional, positive and fun!**

- We enjoy team potlucks and celebrate birthdays (cake and balloons required).
- We volunteer together to support patient advocacy organizations.
- We often observe important dates, like National Taco Day.
- We celebrate individual and team successes.
- Above all, we encourage each other to deliver the highest level of care to every patient.

4 The chance to live and work in Portland, Oregon, which is home to:

- An acclaimed restaurant, food cart and brewery scene
- Vibrant neighborhoods, each with a unique personality
- Countless cultural attractions
- Beautiful parks, many with picturesque mountain views

5 Quick access to a variety of scenic destinations and activities (distance given from Portland).

- The Columbia River Gorge National Scenic Area, with a backdrop of cascading waterfalls, is world famous for windsurfing and hiking (30 minutes).
- Mt. Hood offers nearly year-round skiing, as well as mountain biking, kayaking and a variety of other recreational activities (within an hour).
- The lush Willamette Valley is home to more than 250 wineries, rolling farmland and charming towns (within an hour).
- The rugged and beautiful Oregon Coast brings together wildlife, old-growth forests and tide pools (under two hours).
- If you are feeling adventurous, Central Oregon boasts countless attractions and outdoor sports throughout the year, including rafting, hiking, fishing, rock climbing and skiing (about three hours).



Inspire people.

Improve lives.

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How to apply

Ardon participates in the Pharmacy Online Residency Centralized Application Service (PhORCAS). Please apply via the PhORCAS Applicant Portal.

Application deadline is the first Friday in January.

Questions?

Contact Mina Baghzouz, PharmD, CSP
at mina.baghzouz@ardonhealth.com

Visit us now at ardonhealth.com/about-us/residency.shtml.